



To Whom It May Concern,

DoubleTree by Hilton, Kuala Lumpur has had the privilege of having Rick Coles from Coles International Training & Consultancy to conduct the *A Leader's Journey Course* for our Middle Management team.

Our team has found this Trainer to be knowledgeable and very professional. The Shackleton Theory used in the training received great feedback from our team and the theory provided an unparalleled understanding into the training for our employees. Our team also found the session fun and engaging as most Leadership courses can be quite intense.

From the start of the arrangement process to the completion of the training for our team, we found Coles International Training & Consultancy to be highly competent and more than happy to go out of their way to help with any revision or associated requests from ourselves.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Ian Barrow', with a long, sweeping underline.

Ian Barrow | General Manager

Doubletree by Hilton, Kuala Lumpur
(Company No. 740237-V)

The Intermark, 182 Jalan Tun Razak, 50400 Kuala Lumpur, Malaysia.

Tel: + 60 3 2172 7272 Fax: + 60 3 2172 7270

Email: KULDT.Doubletreekl@hilton.com Web: kl.doubletreebyhilton.com