

Our Ref:
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Coles International Training & Consultancy
Kuala Lumpur
Malaysia

Attention: Mr Richard Coles

Dear Rick

Subject: Commendation

The purpose of this letter is to inform you of how pleased we are with the Presentation Skills Training that you conducted in September 2011.

Your in-depth knowledge and enthusiasm of the subject matter, coupled with your ability to present the materials and relate it to real life practical examples has resulted in significant behavioral increase amongst our employees in wanting to improve this aspect of their professional career. We are confident that in due course, this will result in a tangible increase in performance of our employees, and ultimately the sales and productivity for the organization.

Please accept my sincerest gratitude for the great work that you did for us.

Thank you

Yours faithfully
for and on behalf of
Aker Solutions Singapore Pte Ltd



David Bruno
Vice President
Surface Products and Services